# The Small Business Marketing Funnel Blueprint

Small businesses need smart funnels, not just more ads. Without a clear path from awareness to purchase, leads get lost and marketing spend is wasted. This blueprint gives you a step-by-step way to map goals, content, and KPIs so your campaigns actually convert.

#### What is a marketing funnel?

A funnel is the journey a prospect takes from discovering your brand to becoming a customer. Each stage needs tailored messaging, content, and offers.

Stages: Awareness  $\rightarrow$  Consideration  $\rightarrow$  Decision  $\rightarrow$  Retention

#### **Step 1: Define funnel objectives**

Set a clear goal for each stage and link it to a measurable KPI.

Stage	Objective Example	KPI
Awareness	Grow traffic with SEO & social	Sessions, Reach
Consideration	Drive content downloads	Leads, MQLs
Decision	Book demos / sales	Conversions, Revenue
Retention	Increase repeat purchases	Repeat rate, LTV

## Step 2: Map audience touchpoints

Identify where and how your audience engages at each stage:

Stage	Content	Offer
Awareness	Blog, Video, Social	Educational guides, tips
Consideration	Case study, Webinar	Download, free tool, checklist
Decision	Demo, Pricing page	Trial, consultation
Retention	Email series, Customer webinar	Loyalty, upsell

## Step 3: Align measurement & KPIs

Track each funnel stage with the right KPI and build a simple dashboard. Review weekly during active campaigns.

## **Step 4: Optimize continuously**

Run A/B tests on CTAs and landing pages, refine targeting using GA4 and CRM, and double down on high-converting content. Remove friction like long forms and slow load times.

Pro tip: Keep this blueprint next to your Content Strategy Template and Post-Launch Checklist. Together, they form a closed loop: Plan  $\rightarrow$  Launch  $\rightarrow$  Review  $\rightarrow$  Improve.